



Govt. Girls' PG College, Ujjain

A Centre for Excellence of GoMP

Internal Quality Assurance Cell

Grievance Redressal

Chhatra Sunwai

S. No.	No. of Complaints	Reason	Resolved on Days	No. of Pending Cases
2017-18	02	i) Drinking Water ii) Restroom Cleanliness	01	Nil
2019-20	03	i) Library Books Issue System ii) Library Computers Repair iii) Garden Maintenance	1 4 1	Nil
2020-21	2	i) Drinking Water ii) Repair of Computers in Computer Lab	1 10	Nil

Source: GRC Register

Grievance Redressal Cell

S. No.	No. of Complaints	Reason	Resolved on Days	No. of Pending Cases
2017-18	01	Drinking Water	01	Nil
2019-20	01	CCE Marks not uploaded in the Final Marksheet by the University	01	Nil

Note: No complaint was found in the Complaint Box
Oral Complaint was lodged to GRC Convener

Source: GRC Register

P.S. No Complaints on Ragging or Sexual Harassment have been received in the college from any source on any platform of grievance redressal