

वयं राष्ट्रे जाग्रयाम पुरोहिताः



Govt. Girls' P.G. College, Ujjain (M.P.)

A Centre for Excellence, "A" Graded by NAAC in Two Cycles Affiliated to Vikram University, Ujjain

INTERNAL QUALITY ASSURANCE CELL



Feedback is a compelling influence on learner achievement. When teachers seek or at least are open to what learners know, what they understand, where they make errors, when they have misconceptions when they are not engaged- then teaching and learning can be synchronised and powerful. Feedback to teachers makes learning visible

Hattie, J. (2009). Visible Learning, Oxford, UK: Routledge

SHURAG

Govt. Girls PG College is committed to the highest standards of educational and other provision for its students, and encourages students to provide the Institute with thoughtful and constructive feedback. The institute believes that feedback is a key element of the incremental process of ongoing learning and assessment. Providing frequent and ongoing feedback is a significant means of improving achievement in learning. It involves the provision of information about aspects of understanding and performance and can be given by learners to teachers, peers, parents, employers, alumni and other stakeholders or even oneself.

Effective feedback also assists the learner to reflect on their learning and their learning strategies so they can make adjustments to make better progress in their learning. Thus, gathering student feedback about teaching generally comes at the end of the course through student rating forms.

There are also other ways to gather feedback that may be more effective and timelier. Formative feedback on teaching (feedback that is collected solely for the purpose of continual improvement) is an important component of advancing teaching practice. Getting feedback from students during the term can be a good way to find out how things are going, to give students a chance to express their feelings in a medium other than the end-of-course student evaluations, and to allow any changes in teaching to be made while students can still benefit. For this, Q&A, informal discussions, problem solving, and other respective response mechanisms etc. are used to get prompt feedback. On the other hand, survey method through Questionnaire, interview schedule, Google Forms etc. is used at the end of the course to get feedback from the outgoing students.

Nevertheless, no matter what method is chosen, students are encouraged to provide constructive feedback, to ignore aspects which cannot be changed (time/size of class), and try to let them know their feedback is taken seriously. Therefore, it is important to follow up on their feedback. Students will likely be more constructive if they know that the feedback is being used actually to improve their learning experience.

While effective feedback is designed to determine a learner's level of understanding and skill development to plan the next steps towards achieving the learning intentions or goals. Similarly, feedback from alumni is considered to be even more effective as it comes from students who have moved out in the outer world to assess the utility of curriculum, judge the institute and teachers with more authority and autonomy. • Feedback from employers gives an idea of objective assessment of the levels of attainment of outcomes, skill development and real world expectations.

• Feedback from parents acts like a societal mirror and gives an idea about personal growth of the students outside the college and the image of the institute.

Govt. Girls PG College has a decadal history of taking structured feedback from the stakeholders. In the early years the feedback from the students were taken manually in a Question Schedules distributed to all the students in the final year/Semester classes of UG and PG. The Question Schedules returned duly filled in were manually processed to generate graphs and tables for analysis.

Feedback from teachers was gathered through discussions during meetings earlier.

Feedback from parents was collected in the Parent Teacher Meet.

Feedback from the Alumni was collected during Alumni Meet or Student Tracking Meets

Feedback from the employers was captured by the employed students who narrated their performance and satisfaction level of their employers.

Post COVID Online Google Forms eased the whole process of collection, processing and analysis of the Feedback of all the stakeholders.

Methodology

Data Collection Technique

General opinion feedback is obtained by the teachers orally from all the students intermittently in the classes.

A Survey also is conducted to collect primary data through administering a Structured Questionnaire

Sampling

Data were collected through Questionnaires on the basis of Proportionate Stratified Random Sampling method. The outgoing students of the last semester of UG and PG classes were the units of study in this process. The Sample of students was selected from each Stratum of Arts, Science, Commerce, and Home Science randomly in proportion to their occurrence in the strata. The Questionnaires were then administered on the sample.

Feedback

2017-18 Students' Feedback

A Feedback survey was conducted for the students in the year 2017-18.

The Questionnaire contained questions related to the Curriculum, Teaching Learning and Evaluation and the facilities available in the college, problems and suggestions etc. to which 267 students responded. The table, Graph and Analysis of the survey results are as follows:

	2017-18 Parameter wise Classification of Feedback							
S.No.	Parameter	Very Good	Good	Average	Poor	Very Poor		
1	Academic Content of Syllabus	98 (36.7)	132 (49.43)	37 (13.85)	0	0		
2	Relevance of Syllabus	105 (39.32)	135 (50.56)	27 (10.11)	0	0		
3	Unit wise Distribution	150 (56.17)	99 (37.07)	18 (6.74)	0	0		
4	Semester wise Sequence	148 (55.43)	91 (34.08)	28 (10.48)	0	0		
5	Real Life Application of Experiments	107 (40.07)	123 (46.06)	35 (13.1)	2	0		
6	Evaluation Mode of the CCE	162 (60.67)	72 (26.96)	33 (12.35)	0	0		
7	Teaching in Class	183 (68.53)	63 (23.22)	21 (7.86)	0	0		
8	Student-Teacher Interaction	135 (50.56)	104 (38.95)	28 (10.48)	0	0		
9	Mentoring/Personal Contact	99 (37.07)	125 (46.81)	38 (14.23)	5	0		
10	Library Facilities	98 (36.7)	120 (44.94)	43 (16.1)	6	0		
11	Extra-Curricular	142 (53.18)	110 (41.19)	15 (5.61)	0	0		
12	NCC/NSS Activities	175 (65.45)	82 (30.71)	10 (3.74)	0	0		
13	Computer/IT Facilities	121 (45.31)	135 (50.56)	8 (2.99)	3	0		



Analysis

Academic Content of Syllabus

36.7% of the students rated the academic content of the syllabus as very good 49.43% of the students rated the academic content of the syllabus as good 13.85% of the students rated the academic content of the syllabus as average

Relevance of Syllabus

39.32% of the students rated the relevance of syllabus as very good

50.56% of the students rated the relevance of syllabus as good

10.11% of the students rated the relevance of syllabus as average

Unit Wise Distribution

56.17% of the students rated the unit wise distributionas very good

37.07% of the students rated the unit wise distribution as good

6.74% of the students rated the unit wise distribution as average

Semester wise Sequence

55.43% of the students rated the semester wise sequence as very good

34.08% of the students rated the semester wise sequence as good

10.48% of the students rated the semester wise sequence as average

Real Life Application of Experiments

40.07% of the students rated the real life application of experiments as very good 46.06% of the students rated the real life application of experiments as good 13.1% of the students rated the real life application of experiments as average 2% of the students rated the real life application of experiments as poor

Evaluation Mode of the CCE

60.67% of the students rated the evaluation mode of the CCE as very good

26.96% of the students rated the evaluation mode of the CCE as good

12.35% of the students rated the evaluation mode of the CCE as average

Teaching in Class

68.53% of the students rated the teaching in class as very good 23.22% of the students rated the Level of teaching in class as good 7.86% of the students rated the Level of teaching in class as average

Student-Teacher Interaction

50.56% of the students rated the student-teacher interaction as very good 38.95% of the students rated the student-teacher interaction as good 10.48% of the students rated the student-teacher interaction as average **Mentoring/Personal Contact**

37.07% of the students rated the mentoring/personal contact as very good 46.81% of the students rated the mentoring/personal contact as good 14.23% of the students rated the mentoring/personal contact as average 5% of the students rated the mentoring/personal contact as poor

Library Facilities

36.70% of the students rated the Library Facilities as Very Good 44.94% of the students rated the Library Facilities as Good 16.1% of the students rated the Library Facilities as Average 6% of the students rated the Library Facilities as Poor

Extra-Curricular

53.18 % of the students rated the extra-curricular as Very Good
41.19 % of the students rated the extra-curricular as Good
5.61 % of the students rated the extra-curricular as Average
NCC/NSS Activities

65.45% of the students rated NCC/NSS activities as Very Good 30.71% of the students rated NCC/NSS activities as Good 3.74% of the students rated the extra-curricular as Average Computer/IT Facilities

45.31% of the students rated the computer/IT facilities Very Good 50.56% of the students rated the computer/IT facilities as Good 2.99% of the students rated the computer/IT facilities as Average 3% of the students rated the computer/IT facilities as poor

Student Feedback 2018-19

A survey was conducted for the students and parents in the year 2018-19.

The Questionnaire contained questions related to the Curriculum, Teaching Learning and Evaluation and the facilities available in the college, problems and suggestions etc. to which 226 students responded. The Table, Graph and Analysis of the survey results are as follows:

2018-19								
Parameter wise Classification of Feedback								
S.No.	Parameter	Very Good	Good	Average	Poor	Very Poor		
1	Academic Content of Syllabus	85(37.62)	120(53.09)	21(9.29)	0	0		
2	Relevance of Syllabus	88(39)	108(48)	30(13)	0	0		
3	Unit wise Distribution	140(61.94)	68(30.1)	18(7.96)	0	0		
4	Semester wise Sequence	128(56.63)	68(30.1)	30(13.27)	0	0		
5	Real Life Application of Experiments	90(39.82)	83(36.73)	53(23.45)	0	0		
6	Evaluation Mode of the CCE	135(59.73)	58(25.67)	33(14.6)	0	0		
7	Teaching in Class	157(69.46)	46(20.36)	23(10.18)	0	0		
8	Student-Teacher Interaction	122(54)	85(38)	19(8)	0	0		
9	Mentoring/Personal Contact	84(37.17)	100(44.25)	30(13.27)	12(5.31)	0		
10	Library Facilities	52(23)	98 (43.30)	72(31.9)	04(1.8)	0		
11	Extra-Curricular	136(60.17)	85(37.62)	05(2.21)	0	0		
12	NCC/NSS Activities	142(62.83)	81(35.85)	03(1.32)	0	0		
13	Computer/IT Facilities	104(46)	113(50)	06(2.66)	03(1.34)	0		



Analysis

Academic Content of Syllabus

37.62% of the students rated the academic content of the syllabus as very good

53.09% of the students rated the academic content of the syllabus as good

9.29% of the students rated the academic content of the syllabus as average

Relevance of Syllabus

39% of the students rated the relevance of syllabus as very good

48% of the students rated the relevance of syllabus as good

13% of the students rated the relevance of syllabus as average

Unit Wise Distribution

- 61.94% of the students rated the unit wise distributionas very good
- 30.1% of the students rated the unit wise distribution as good
- 7.96% of the students rated the unit wise distribution as average

Semester wise Sequence

56.63% of the students rated the semester wise sequence as very good30.1% of the students rated the semester wise sequence as good13.27% of the students rated the semester wise sequence as average

Real Life Application of Experiments

39.82% of the students rated the real life application of experiments as very good

36.73% of the students rated the real life application of experiments as good

23.45% of the students rated the real life application of experiments as average

Evaluation Mode of the CCE

59.73% of the students rated the evaluation mode of the CCE as very good

25.67% of the students rated the evaluation mode of the CCE as good

14.6% of the students rated the evaluation mode of the CCE as average

Teaching in Class

69.46% of the students rated the teaching in class as very good 20.36% of the students rated the Level of teaching in class as good

10.18% of the students rated the Level of teaching in class as average

Student-Teacher Interaction

54% of the students rated the student-teacher interaction as very good 38% of the students rated the student-teacher interaction as good 8% of the students rated the student-teacher interaction as average Mentoring/Personal Contact

37.17% of the students rated the mentoring/personal contact as very good 44.25% of the students rated the mentoring/personal contact as good 13.27% of the students rated the mentoring/personal contact as average 5.31% of the students rated the mentoring/personal contact as poor Library Facilities

Library Facilities

23% of the students rated the Library Facilities as Very Good

43.30% of the students rated the Library Facilities as Good

31.90% of the students rated the Library Facilities as Average

1.8% of the students rated the Library Facilities as Poor

Extra-Curricular Activities

60.17 % of the students rated the extra-curricular as Very Good 37.62 % of the students rated the extra-curricular as Good 2.21 % of the students rated the extra-curricular as Average NCC/NSS Activities 62.83% of the students rated NCC/NSS activities as Very Good 35.85% of the students rated NCC/NSS activities as Good 1.32 % of the students rated the extra-curricular as Average Computer/IT Facilities

46% of the students rated the computer/IT facilities Very Good 50% of the students rated the computer/IT facilities as Good 2.66% of the students rated the computer/IT facilities as Average 1.34% of the students rated the computer/IT facilities as poor

Student Feedback 2019-20

Table 1

Student Sample Profile

S.No.	Faculty	Total Number of Students (Last Semester)	No. of Respondents
1	BA	163	78 (48)
2	BSc	210	92 (44)
3	BCom	124	54 (44)
4	BHSc	17	7 (41)
5	MA	52	23 (44)
6	MCom	24	10 (42)
7	MSc	6	3 (0.5)
Total		596	267(45)

Note: Percentage in Parentheses

Source: Admission Lists for Total No. of Students

Graph 1 Sampling Distribution Across Programmes





Source: Table 1

Survey Tool

A Structured Questionnaire was administered on the sample. It consisted of 13 parameters under the Core Headings of Academic Content, Teaching, Learning and Evaluation, Extra Curricular Activities and Extension Activities, Library and IT Facilities. It also consisted of openended questions on Problems and Suggestions. In order to get better reflections from the students the Five Point Likert Scale of Agreement was replaced with Five Point Scoring from Very Good to Very Poor ranging from Score 5 to 1.

		Internal Q	äirls' P.G. College, U uality Assurance Ce dents' Feedback For	II (IQAC)		
Code_				Class:		
Course:: B.A./BSc/BHSc/BCom		c/BCom	Year:			
Instruct	ions: Give you	ur scores				
	5	4	3	2	1	
V	ery Good	Good	Average	Poor	Very Poor	
S.No.	Academic Co	ontent of Syllabu	Parameter		Score	
2	Relevance o					
3			equence of the Sylla	abus		
4		ise Sequence of				
5			riments/Practicals			
6	Evaluation n	nodes for the CC	E			
7	Class room t	teaching				
8	_	evel in the class				
9			with the faculty			
10	Library facili					
11	Computer/I					
12	_	ular Activities				
13	Extension A	ctivities- NSS/NC	C/Red Cross/Sport	s etc.		
14 Prob	lems (if any): _					
15 Sugg	estions for imp	rovement (if any):			

Table 2

Parameter wise Classification of Feedback

С	Parameter	Very Good	Good	Average	Poor	Very Poor
1	Academic Content of Syllabus	85(37.62)	120(53.09)	21(9.29)	0	0
2	Relevance of Syllabus	88(39)	108(48)	30(13)	0	0
3	Unit wise Distribution	140(61.94)	68(30.1)	18(7.96)	0	0
	Semester wise Sequence	128(56.63)	68(30.1)	30(13.27)	0	0
5	Real Life Application of Experiments	90(39.82)	83(36.73)	53(23.45)	0	0
6	Evaluation Mode of the CCE	135(59.73)	58(25.67)	33(14.6)	0	0
7	Teaching in Class	157(69.46)	46(20.36)	23(10.18)	0	0
8	Student-Teacher Interaction	122(54)	85(38)	19(8)	0	0
9	Mentoring/Personal Contact	84(37.17)	100(44.25)	30(13.27)	12(5.31)	0
10	Library Facilities	52(23)	98 (43.30)	72(31.9)	04(1.8)	0
11	Computer/IT Facilities	104(46)	113(50)	06(2.66)	03(1.34)	0
11	Extra Curricular	136(60.17)	85(37.62)	05(2.21)	0	0
13	NCC/NSS/Red Cross Sports Activities	142(62.83)	81(35.85)	03(1.32)	0	0

Source: Primary Survey

Graph 2

Parameter wise Classification of Feedback





Parameter wise Percentage of Responses



Source: On the basis of Table 2

Analysis

In all, 267 students constituted the sample size of 596 total students of the last semesters of UG and PG. Thus, 45% of the students of the total outgoing students participated in the survey as respondents. The data on Satisfaction Level can be broadly clubbed in four groups of (i) Curriculum or Syllabus (ii) Teaching Learning and Evaluation (iii) Academic Support Facilities and (iv) Extra Curricular, Sports and Extension Activities.

The major findings of the survey can be summed up as follows:

Curriculum and Syllabus:

- 1. Higher number of responses fall in the category of Good for the Academic Content of Syllabus and Relevance of Syllabus.
- 2. Unit wise distribution and Semester wise Sequence have been rated as Very Good by substantial number of students
- 3. Real Life Application of Experiments spreads across all three categories Very Good, Good and Average almost evenly, however this is the only Parameter for which the scoring in Average category is the highest in this group.

Teaching Learning and Evaluation

- **1.** Teaching in Class and Interaction in Class have been rated more in Very Good category highly
- 2. Mentoring and Personal Contact fall more in the Good Category. This category also scores points in the Poor Category.
- 3. Evaluation Mode of CCE is rated Very Good by significant number of respondents

Academic Support Facilities

- 1. Library Facilities have been rated as good rather than Very Good by higher number of students. This Parameter scores the highest scores in Average Category and also a minimal score in Poor Category.
- 2. Computer and IT facilities score almost evenly across Very Good and Good categories, slightly in Average and minimally in Poor Categories

Extra-Curricular, Sports and Extension Activities

- 1. Extra-Curricular, Sports Activities score substantially high scores in Very Good Category and reasonable scores in Good Category
- 2. Extension Activities scores high in Very Good Category and substantial scores in Good Category.

Teachers' Feedback 2019-20

A sample of 48 teachers responded to the





Analysis

The Vision and Mission of the College are clear to 96% of the teachers

54.2% of the teachers strongly agree that the course outcomes are clear to them

43.8% of the teachers agree that the course outcomes are clear to them

45.8% of the teachers strongly agree that Course Content is well defined and structured

54.2% of the teachers agree that Course Content is well defined and structured

41.7% of the teachers strongly agree that Course Content fulfills the needs of students

54.2% of the teachers agree that Course Content fulfills the needs of students

4.2% of the teachers disagree with the point that Course Content fulfills the needs of students

31.3% of the teachers strongly agree that Syllabus needs review

50% of the teachers agree that Syllabus needs review

18.8% of the teachers disagree with the idea that syllabus needs review

31.3% of the teachers strongly agree that Curriculum has good academic flexibility

60.4% of the teachers agree that Curriculum has good academic flexibility

8.3% of the teachers disagree with the point that Curriculum has good academic flexibility

Students' Feedback 2020-21

Methodology

Units of Study

The feedback survey was done for the year 2020-21 through online survey method for the Third Year of UG and Fourth Semester of PG Classes. The Outgoing students of all the Disciplines were taken into consideration.

Data Collection

A questionnaire in the form of a Google Form with closed ended questions on the curriculum, Teaching, Learning, Evaluation and other facilities of college was administered on the respondents.

The graphs obtained from the survey results are as follows:













Analysis

Academic Content

35.2% of the students rated the academic content of the syllabus as excellent 32% of the students rated the academic content of the syllabus as very good 26.7% of the students rated the academic content of the syllabus as good 4.9% of the students rated the academic content of the syllabus as average

Sequence of Units

31.6% of the students rated the sequence of the units as excellent29.7% of the students rated the sequence of the units as very good32.7% of the students rated the sequence of the units as good5.6% of the students rated the sequence of the units as average

Prior Knowledge of Course Outcomes

28.8% of the students rated the Prior Knowledge of Course Outcomes as excellent 35.6% of the students rated the Prior Knowledge of Course Outcomes as very good 29.2% of the students rated the Prior Knowledge of Course Outcomes as good 5.2% of the students rated the Prior Knowledge of Course Outcomes as average

Extent of Syllabus covered

30.3% of the students rated the Extent of Syllabus covered as excellent 36% of the students rated the Extent of Syllabus covered as very good 23.6% of the students rated the Extent of Syllabus covered as good 10.1% of the students rated the Extent of Syllabus covered as average

Utility of Syllabus in practical life

30.7% of the students rated the Utility of Syllabus in practical life as excellent 34.8% of the students rated the Utility of Syllabus in practical life as very good 27.7% of the students rated the Utility of Syllabus in practical life as good 5.2% of the students rated the Utility of Syllabus in practical life as average

Level of teaching in class

44.2% of the students rated the Level of teaching in class as excellent 30% of the students rated the Level of teaching in class as very good 19.5% of the students rated the Level of teaching in class as good

5.6% of the students rated the Level of teaching in class as average **Level of interaction in class**

30.1% of the students rated the Level of interaction in class as excellent 30.5% of the students rated the Level of teaching in class as very good 26.7% of the students rated the Level of teaching in class as good 5.6% of the students rated the Level of teaching in class as average

Online Education Facility

34.1% of the students rated the Online Education Facility as excellent
35.2% of the students rated the Online Education Facility as very good
19.9% of the students rated the Online Education Facility as good
9.7% of the students rated the Online Education Facility as average
Modes of CCE [Continuous Comprehensive Evaluation] (Internal Evaluation)
35.6% of the students rated the Modes of CCE as excellent
33% of the students rated the Modes of CCE as very good
24.3% of the students rated the Modes of CCE as good
6% of the students rated the Modes of CCE as average

Library Facilities

30.7% of the students rated Library Facilities as Excellent 29.2% of the students rated Library Facilities as Very Good 24.3 % of the students rated Library Facilities as Good 10.9 % of the students rated Library Facilities as Average 4% of the students rated Library Facilities as Poor

Computer Facilities

18.7% of the students rated Computer Facilities as Excellent
22.8% of the students rated Computer Facilities as Very Good
32.2% of the students rated Computer Facilities as Good
19.5% of the students rated Computer Facilities as Average
6.7% of the students rated Computer Facilities as Poor

Extra-Curricular Facilities (Sports, Literary and Cultural activities)

30.3 % of the students rated Extra Curricular Facilities as Excellent
24.7 % of the students rated Extra Curricular Facilities as Very Good
28.5 % of the students rated Extra Curricular Facilities as Good
13.1 % of the students rated Extra Curricular Facilities as Average

NCC, NSS etc.

36 % of the students rated NCC, NSS etc. as Excellent30 % of the students rated NCC, NSS etc. as Very Good27.3 % of the students rated NCC, NSS etc. as Good

Drinking Water Facility

24.7 % of the students rated Drinking Water Facility as Excellent
27 % of the students rated Drinking Water Facility as Very Good
27.7 % of the students rated Drinking Water Facility as Good
15.7 % of the students rated Drinking Water Facility as Average

Toilets

23.2 % of the students rated Toiletsas Excellent27.3 % of the students rated Toilets as Very Good34.5 % of the students rated Toilets as Good11.6 % of the students rated Toilets as Average

Parents' Feedback 2020-21

The Online questionnaire to get the feedback of parents contained questions on admission process, college environment, location, safety of wards, discipline, regularity of classes, examination system, library facilities, extra-curricular activities, personality development, other facilities, preference for the institution, problems and suggestions.

The Graphs and Analysis of the survey results are as follows:









Overall 158 parents responded to the online Questionnaire administered in the form of Google Form. Of these few parents mentioned problems of drinking water, library rules of issuing of limited books for limited time, transport facilities and online classes. On the whole majority of the parents gave positive feedback to most of the parameters and were highly satisfied with the institution.

Teachers' Feedback 2020-21

Methodology

Units of Study

Seventy teachers took part in the feedback process and this way a census survey was conducted. The respondents included Professors, Associate Professors, Assistant Professors, Librarian and Sports Officer of Govt. Girls' PG College, Ujjain.

Data Collection

A questionnaire in the form of a Google Form with closed ended questions on the curriculum and reference material was administered on the respondents.

Tool of survey

Most of the questions in the Google Survey Form included a 4-point scale with Strongly Agree, Agree, Disagree and Strongly Disagree as the options. Very few questions included a polar question with yes, no or may be options. The variables in the study included need-based nature of the syllabus, updated content, inclusion of POs and CSOs, academic flexibility, critical thinking, employability, well-structured units, relevance and availability of the reference material in both languages.



The graphs obtained from the survey results are as follows:






Analysis of Data

- 80% of the teachers strongly agree that the Current Syllabus is need based
- 12.9% of the teachers agree that the course Current Syllabus is need based
- 7.1% of the teachers disagree with the point that Current Syllabus is need based
- 78.9 % of the teachers strongly agree that Curriculum is having current/updated content
- 8.6% of the teachers do not agree with the fact that Curriculum is having current/updated content
- 12.9% of the teachers are not sure whether the Curriculum is having current/updated content
- 24.3% of the teachers strongly agree that Programme Specific Outcomes and Course Specific Outcomes are included appropriately
- 72.9% of the teachers agree that Programme Specific Outcomes and Course Specific Outcomes are included appropriately
- 54.2% of the teachers agree that Course Content fulfills the needs of students
- 22.9% of the teachers strongly agree that Curriculum has good academic flexibility
- 67.1% of the teachers agree that Curriculum has good academic flexibility
- 10% of the teachers disagree with the point that Curriculum has good academic flexibility
- 24.3% of the teachers strongly agree that Curriculum helps in developing critical thinking
- 70% of the teachers agree that Curriculum helps in developing critical thinking
- A small percentage have strong and moderate disagreements with the point that Curriculum helps in developing critical thinking
- 10% of the teachers strongly agree that Curriculum enables employability
- 78.6% of the teachers agree that Curriculum enables employability
- 11.4% of the teachers disagree with the idea that Curriculum enables employability
- 10.1% of the teachers strongly agree that the units of syllabus are well structured
- 72.5% of the teachers agree that the units of syllabus are well structured
- 11.6% of the teachers disagree with the idea that the units of syllabus are well structured

- 24.3% of the teachers strongly agree that the books listed as reference materials are relevant and appropriate
- 67.1% of the teachers agree that the books listed as reference materials are relevant and appropriate
- 8.6% of the teachers disagree that the books listed as reference materials are relevant and appropriate
- 60% of the teachers agree that Sufficient number or books on the course are available in Hindi
- 22.9% of the teachers disagree that sufficient number or books on the course are available in Hindi
- 12.9% of the teachers are not sure whether sufficient number or books on the course are available in Hindi
- 61.4% of the teachers agree that Sufficient number of books on the course are available in English
- 22.9% of the teachers disagree that sufficient number of books on the course are available in English
- 15.7% of the teachers are not sure whether sufficient number of books on the course are available in English
- 24.3% of the teachers strongly agree that the books listed as reference materials are relevant and appropriate
- 67.1% of the teachers agree that the books listed as reference materials are relevant and appropriate
- 8.6% of the teachers disagree that the books listed as reference materials are relevant and appropriate
- 12.9% of the teachers strongly agree that there is a need to revise Syllabus
- 77.1% of the teachers agree that there is a need to revise Syllabus
- 10% of the teachers disagree that there is any need to revise Syllabus

Alumni Feedback

2020-21

An online survey was conducted to get the feedback of the Alumni to gauge the responses on the curriculum after going in the outer world with more autonomy. A Google form containing questions on academic content, sequence of units, prior knowledge of outcomes, extent of syllabus covered in the class, level of teaching in the class, practical utility of the subject, level of interaction in class, modes of CCE and fairness in CCE evaluation etc.

Eighty Five alumni responded to this Questionnaire. The Graphs and Analysis of the responses are as follows:











Analysis

Academic Content

52.9 % of the students rated the academic content of the syllabus as excellent
28.2 % of the students rated the academic content of the syllabus as very good
12.9 % of the students rated the academic content of the syllabus as good
4 % of the students rated the academic content of the syllabus as average

Sequence of Units

32.8 % of the students rated the sequence of the units as excellent

32.9 % of the students rated the sequence of the units as very good

23.5 % of the students rated the sequence of the units as good

4 % of the students rated the sequence of the units as average

Prior Knowledge of Course Outcomes

37.6 % of the students rated the Prior Knowledge of Course Outcomes as excellent
29.4 % of the students rated the Prior Knowledge of Course Outcomes as very good
25.9 % of the students rated the Prior Knowledge of Course Outcomes as good
7 % of the students rated the Prior Knowledge of Course Outcomes as average

Extent of Syllabus covered

40% of the students rated the Extent of Syllabus covered as excellent

29.4 % of the students rated the Extent of Syllabus covered as very good

- 21.2 % of the students rated the Extent of Syllabus covered as good
- 8.2 % of the students rated the Extent of Syllabus covered as average

Utility of Syllabus in practical life

38.8 % of the students rated the Utility of Syllabus in practical life as excellent 27.1 % of the students rated the Utility of Syllabus in practical life as very good 27.1 % of the students rated the Utility of Syllabus in practical life as good 5 % of the students rated the Utility of Syllabus in practical life as average Level of teaching in class

42.4% of the students rated the Level of teaching in class as excellent
35.3 % of the students rated the Level of teaching in class as very good
18 % of the students rated the Level of teaching in class as good
Level of interaction in class
35.3 % of the students rated the Level of interaction in class as excellent

30.6 % of the students rated the Level of teaching in class as excellent 29.4 % of the students rated the Level of teaching in class as good Modes of CCE [Continuous Comprehensive Evaluation] (Internal Evaluation) 49.4 % of the students rated the Modes of CCE as excellent 34.7 % of the students rated the Modes of CCE as very good 14.1 % of the students rated the Modes of CCE as good Fairness in CCE Evaluation सीसीईमूल्यांकनमेंउचितन्याय 44.7 % of the students rated level of fairness in CCE as excellent 24.7 % of the students rated level of fairness in CCE as very good 25.9 % of the students rated level of fairness in CCE as good

Students' Feedback 2021-22

An Online survey was conducted for the students in the year 2021-22.

The Questionnaire contained questions related to the Curriculum, Teaching Learning and Evaluation and the facilities available in the college, problems and suggestions etc. to which 266 to 270 students responded. The Table, Graph and Analysis of the survey results and the action taken are as follows:





Extent of syllabus cov 270 responses









Analysis

Academic Content of the Syllabus

40.7% of the students rated the academic content of the syllabus as excellent

34.7% of the students rated the academic content of the syllabus as very good

22.0% of the students rated the academic content of the syllabus as good

Sequence of Units

32.3% of the students rated the sequence of the units as excellent

34.2% of the students rated the sequence of the units as very good

30.5% of the students rated the sequence of the units as good

Prior knowledge of Course Outcomes

36.7% of the students rated Prior Knowledge of Course Outcomes as excellent

31.1% of the students rated Prior Knowledge of Course Outcomes as very good

24.1% of the students rated Prior Knowledge of Course Outcomes as good

6.7% of the students rated Prior Knowledge of Course Outcomes as average

Extent of syllabus covered in class

35.2% of the students rated the Extent of Syllabus coverage in class as excellent

33.3% of the students rated the Extent of Syllabus coverage in class as very good

23.7% of the students rated the Extent of Syllabus covered in class as good

Utility of syllabus in practical life

35.7% of the students rated Utility of Syllabus in practical life as excellent

27.1% of the students rated Utility of Syllabus in practical life as very good

27.5% of the students rated Utility of Syllabus in practical life as good

7.4% of the students rated Utility of Syllabus in practical life as average

Level of Teaching in class

44.8% of the students rated Level of teaching in class as excellent

35.6% of the students rated Level of teaching in class as very good 14.8% of the students rated Level of teaching in class as good Level of interaction in class

36.1% of the students rated Level of interaction in class as excellent 27.1% of the students rated Level of interaction in class as very good 26.4% of the students rated Level of interaction in class as good 8.9% of the students rated Level of interaction in class as average **Online Education Facility**

30.7% of the students rated Online Education Facility as excellent 32.2% of the students rated Online Education Facility as very good 25.9% of the students rated Online Education Facility as good 6.7% of the students rated Online Education Facility as average

Modes of CCE [Continuous Comprehensive Evaluation] (Internal Evaluation)

42.2% of the students rated the Modes of CCE as excellent
33.0% of the students rated the Modes of CCE as very good
18.1% of the students rated the Modes of CCE as good
Fairness in CCE Evaluation
36.7% of the students rated fairness of CCE as excellent

33.3% of the students rated fairness of CCE as very good

22.2% of the students rated fairness of CCE as good

Library Facilities

36.7% of the students rated Library Facilities as Excellent

28.5% of the students rated Library Facilities as very good

23.3% of the students rated Library Facilities as good

8.1% of the students rated Library Facilities as average

Computer Facilities

31.1% of the students rated Computer Facilities as Excellent

22.6% of the students rated Computer Facilities as very good

27.0% of the students rated Computer Facilities as good

13.7% of the students rated Computer Facilities as average

Extra-Curricular Activities in College (Sports, Literary and Cultural activities)

42.2 % of the students rated Extra Curricular Facilities as Excellent

29.3 % of the students rated Extra Curricular Facilities as very good

19.6 % of the students rated Extra Curricular Facilities as good

NCC, NSS etc.

43.0% of the students rated NCC, NSS etc. as Excellent

27.4 % of the students rated NCC, NSS etc. as very good

21.5 % of the students rated NCC, NSS etc. as good

Drinking Water Facility

42.6 % of the students rated Drinking Water Facility as Excellent

25.9 % of the students rated Drinking Water Facility as very goo

20.7 % of the students rated Drinking Water Facility as good

6.7% of the students rated Drinking Water Facility as good

Toilet Facilities

30.0 % of the students rated Toilet Facilities as Excellent

25.9 % of the students rated Toilet Facilities as Very good

30.0 % of the students rated Toilet Facilities as good

Teachers' Feedback on NEP 2020

2021-22

Madhya Pradesh was one of the pioneering states to have launched National Education Policy 2020 from the Session 2021-22. The introduction of CBCS, Multidisciplinary education, Academic Freedom of multiple entry and exit points, Academic Bank of Credits, Vocational Courses, Projects/Internships/CDC etc. changed the whole system of education starting from First Year of Graduation. An online Survey was conducted to get the feedback of teachers on all these aspects. The Pie Charts and analysis of the same are as given below:





What will be the impact of National Education Policy (NEP) 2020 on the level of internationalization of education ? राष्ट्रीय शिक्षा नीति (एनईपी) 2020 का शिक्षा के अंतर्राष्ट्रीयकरण के स्तर पर क्या प्रभाव पड़ेगा?

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68 responses





Incorporation of Projects/Internships/Community Development Work in the curriculum from the First Year of Graduation under National Education Policy (NEP) 2020 would improve the level of output of the students till the final year? राष्ट्रीय शिक्षा नीति (एनईपी) 2020 के तहत स्नातक के प्रथम वर्ष से पाठ्यक्रम में परियोजनाओं/इंटर्नशिप/सामुदायिक विकास कार्यों को शामिल करने से अंतिम वर्ष तक छात्रों के उत्पादन के स्तर में सुधार होगा? 68 responses



Students in your institution opted multi-faculty course combinations due to no hard separation between Arts and Science under National Education Policy (NEP) 2020? राष्ट्रीय शिक्षा नीति (एनईपी) 2020 के तहत कला और विज्ञान के बीच कोई कठिन अलगाव नहीं होने के कारण आपके संस्थान के छात्रों ने बहु संकाय पाठ्यक्रम संयोजन चुना है?

68 responses



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Discontinuing MPhil and a Master's Degree or a Four Year Graduation Degree with research for PhD Programme under National Education Policy (NEP) 2020 is a welcome step? राष्ट्रीय शिक्षा नीति (एनईपी) 2020 के तहत एमफिल को बंद करना और पीएचडी कार्यक्रम के लिए शोध के साथ मास्टर डिग्री या चार साल की स्नातक डिग्री आवश्यक बनाना एक स्वागत योग्य कदम है

Yes

68 responses





Impact of NEP on the Quality of Education

57.4% of the teachers rated the impact of National Education Policy (NEP) 2020 on the quality of Education as excellent.

27.9 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the quality of Education as very good.

13.2 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the quality of Education as good.

Impact of NEP on the Quality of Research

48.5 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the quality of Research as excellent.

25 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the quality of Research as very good.

23.5 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the quality of Research as good.

Impact of NEP on the level of employment

47.1 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the level of employment as excellent.

26.5 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the level of employment as very good.

23.5 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the level of Employment as good.

Impact of NEP on the level of Internationalization of education

51.1 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the level of Internationalization as excellent.

23.5 % of the teachers rated the impact of National Education Policy (NEP) 2020 on the level of Internationalization as very good.

20.6~% of the teachers rated the impact of National Education Policy (NEP) 2020 on the level of Internationalization as good.

CBCS under NEP with flexible curriculum beneficial for students

82.4 % of the teachers agreed that the CBCS under National Education Policy (NEP) 2020 with flexible curriculum will be beneficial for students .

16.2 % of the teachers stated that it is yet to be seen whether CBCS under National Education Policy (NEP) 2020 with flexible curriculum will be beneficial for students .

Multidisciplinary Education under the NEP

70.6 % of the teachers rated yes the Multidisciplinary under National Education Policy (NEP) 2020 feasible for our Institute

27.9 % of the teachers rated that our Institutes is already a Multidisciplinary College under National Education Policy (NEP) 2020.

Academic Freedom of Multiple Entry or Exit Option under NEP

50.0 % of the teachers rated the academic freedom of multiple entry or exit option under National Education Policy (NEP) 2020 as excellent.

25.0 % of the teachers rated the academic freedom of multiple entry or exit option under National Education Policy (NEP) 2020 as very good.

23.5 % of the teachers rated the academic freedom of multiple entry or exit option under National Education Policy (NEP) 2020 as good.

Integrating Vocational Education in the Curriculum under NEP

- 88.2 % of the teachers agreed that integrating vocational education in curriculumunderNational Education Policy (NEP) 2020 will increase alignment of employment opportunities.
- 11.8 % of the teachers stated that Integrating Vocational Education in curriculum under National Education Policy (NEP) 202 might increase alignment of employment opportunities in long run.

Incorporation of Project, Internships, Community Development work in the curriculum from the first year of graduation under NEP

85.3 % of the teachers agreed with the idea that incorporation of Project, Internship, Community Development work in curriculum from the first year of graduation under National Education Policy (NEP) 2020 will improve the level of output of the students till the final year.

14.7 % of the teachers were not sure whether the Incorporation of project, Internship, Community Development work in curriculum from the first year of graduation under National Education Policy (NEP) 2020 will improve the level of output of the students till the final year.

Students in your institution opted multi-faculty course combinations due to fluid movement between Arts and Science under National Education Policy (NEP) 2020

80.9 % of the teachers rated yes the students in our institution opted multi - faculty course combinations due to no hard separation between Arts and Science under National Education Policy (NEP) 2020.

16.2 % of the teachers rated the very few students in our institution is opted multi - faculty course combinations due to no hard separation between Arts ans Science under National Education Policy (NEP) 2020.

Discontinuing MPhil and a Master's Degree or a Four Year Graduation Degree with research for PhD Programme under National Education Policy (NEP) 2020 is a welcome step?

97.1 % of the teachers rated yes the Discontinuing MPhil and a Master's Degree or a Four year Graduation Degree with research for PhD Programme under National Education Policy (NEP) 2020 is a welcome step.

Curriculum Designed for the First Year under National Education Policy (NEP) 2020 is well planned and well-structured

86.8 % of the teachers agreed that the Curriculum Designed for First year under National Education Policy (NEP) 2020 is well-planned and well-structured

10.3 % of the teachers were not sure whether the Curriculum Designed for First year under National Education Policy (NEP) 2020 is well-planned and well-structured

Inclusion of E-Content and online education under National Education Policy (NEP) 2020 will improve access to and quality of higher education.

27.9 % of teachers agreed that online education under National Education Policy (NEP) 2020 will improve access to higher education.

23.5% of teachers agreed that online education under National Education Policy (NEP) 2020 will improve quality of higher education.

48.5% of teachers agreed that online education under National Education Policy (NEP) 2020 will improve both access to and quality of higher education.

Employers' Feedback

2021-22

A Google Form was sent to the employers of the students and fourteen employers responded to the Feedback Questionnaire. The analysis of the data is as follows:

The employers were asked to rate the students of Govt. Girls PG College, Ujjain working in their Organizations on three scales of Highly Satisfied, Moderately Satisfied ad Not Satisfied on the following Parameters

- 1. General Communication Skills
- 2. Developing practical solutions to work place problems
- 3. Working as part of a team
- 4. Their planning and organization skills
- 5. Using technology and workplace equipment
- 6. Technical knowledge/skill
- 7. Ability to manage/leadership qualities
- 8. Innovativeness, creativity
- 9. Taking up responsibility
- 10. Ready to learn new things
- 11. Contributing towards the goal of the organization

rataneter wise badsiaction of Employers				
Parameters	Highly Satisfied	Moderately Satisfied	Not Satisfied	Total
General	8(57.14)	5(35.71)	1(7.14)	14
Communication Skills				
Developing	9(64.28)	4(28.57)	1(7.14)	14
practical solutions				
to work place problems				
Working as part of a team	11(78.57)	1(7.14)	2(14.28)	14
Their planning and organization skills	12(85.71)	1(7.14)	1(7.14)	14
Using technology and workplace equipment	12(85.71)	1(7.14)	1(7.14)	14
Technical knowledge/skill	9(64.28)	4(35.71)	1(7.14)	14
Ability to manage/leadership qualities	9(64.28)	4(35.71)	1(7.14)	14
Innovativeness, creativity	8(57.14)	5(35.71)	1(7.14)	14
Taking up responsibility	11(78.57)	2(14.28)	1(7.14)	14
Ready to learn new things	12(85.71)	1(7.14)	1(7.14)	14
Contributing towards the goal of the organization	12(85.71)	1(7.14)	1(7.14)	14

Table 1Parameter-wise Satisfaction of Employers



Satisfaction Level with the Students and their Curriculum



How do you rate your overall satisfaction with our students and the curriculum?

Analysis

The responses show that 85.7% of the employers are highly satisfied with the performance of the students and expressed positive opinion about their curriculum and studies

The responses show that 7.1% of the employers are moderately satisfied with the performance of the students and expressed positive opinion about their curriculum and studies

The responses show that 7.1 % of the employers are not satisfied with the performance of the students and expressed positive opinion about their curriculum and studies

In all 14 Employers responded to the Feedback Google Form and the names, addresses and Mobile Numbers are as given below:

Harshita Sharma Tata Consultancy Services LTD UCO Bank Avi Agri Business Limited Omya Fertility Delhi Varsha Rathod Kirti Jain STATE BANK OF INDIA Vikas Dubey DR. ABHIRAJ RAMCHANDANI Madhya Pradesh Gramin Bank Bank Of India ICICI BANK LTD Nikita Kachhawa

Govt Girls Pg College Garima Park, Gandhinagar, Gujarat VillGhonsla, TehMahidpur, Dist Ujjain 11 Km Barnagar Road, Chandukhedi, Ujjain A1/311 Safdarjung Enclave Nauroji Nagar New Delhi 110029 ChintamanJawasiya Freeganj Ujjain Petlad , District Anand 7 Floor Wing A Metro Tower,Annova Solutions Vijay Nagar, Indore 35/2, GHTAKARPAR MARG,OPP SS HOSPITAL ,FREEGANJ UJJAIN (M.P.) Ujjain Darwaza , Khachrod DhablaHardu Andheri East Mumbai Gave Karondiya , Maxi Road Ujjain , M. P.

Alumni Feedback 2021-22







Analysis

Academic Content of the Syllabus

45% of the Alumni rated the academic content of the syllabus as excellent

38.3% of the Alumni rated the academic content of the syllabus as very good

15% of the Alumni rated the academic content of the syllabus as good

Sequence of Units

33.3% of the Alumni rated the Sequence of Unitsas excellent

40% of the Alumni rated the Sequence of Unitsas very good

20% of the Alumni rated theSequence of Unitsas good **Prior knowledge of Course Outcomes**

45% of the Alumni rated the Prior knowledge of Course Outcomesas excellent

23.3% of the Alumni rated the Prior knowledge of Course Outcomesas excellent

26.7% of the Alumni rated thePrior knowledge of Course Outcomesas excellent **Extent of syllabus covered in class**

36.7% of the Alumni rated the extent of syllabus covered in classas excellent 46.7% of the Alumni rated the extent of syllabus covered in classas very good 15% of the Alumni rated the extent of syllabus covered in classas good

Utility of syllabus in practical life

27.6% of the Alumni rated the Utility of syllabus in practical lifeas excellent
27.6% of the Alumni rated the Utility of syllabus in practical lifeas very good
34.5% of the Alumni rated the Utility of syllabus in practical lifeas good
10.3% of the Alumni rated the Utility of syllabus in practical lifeas average

Level of Teaching in class

65% of the Alumni rated the Level of Teaching in class as excellent23.3% of the Alumni rated the Level of Teaching in class as very good8.3% of the Alumni rated the Level of Teaching in class as good

Level of interaction in class

36.7% of the Alumni rated the Level of interaction in class as excellent 43.3% of the Alumni rated the Level of interaction in class as excellent 20% of the Alumni rated the Level of interaction in class as excellent

Easy to contact teacher outside class

50% of the Alumni rated the Easy to contact teacher outside class as excellent 33.3% of the Alumni rated the Easy to contact teacher outside class as very good 13.3% of the Alumni rated the Easy to contact teacher outside class as good

Modes of CCE [Continuous Comprehensive Evaluation]

43.3% of the Alumni rated the Modes of CCE [Continuous Comprehensive Evaluation] as excellent

45% of the Alumni rated the Modes of CCE [Continuous Comprehensive Evaluation] as very good

10% of the Alumni rated the Modes of CCE [Continuous Comprehensive Evaluation] as good

Fairness in CCE Evaluation

38.3% of the Alumni rated the Fairness in CCE Evaluation as excellent

40% of the Alumni rated the Fairness in CCE Evaluation as very good

15% of the Alumni rated the Fairness in CCE Evaluation as good
Parents' Feedback

2021-22

An Online survey was conducted to get the feedback from parents in the year 2021-22.

The Questionnaire contained questions related to the Cooperation in the admission process by the college, College Atmosphere, Safety and Discipline in College, Location of College, Ease in contact with teachers, Teaching-Learning Quality, Extension Activities like sports and cultural, NSS, NCC, etc and Personality Development of Students, Support Services like canteen, hostel, career guidance etc. and Discipline, Learning, Resources like library, computer, internet facilities available in the college, Infrastructural Facilities, Pride and respect for the college among parents to recommend for admissions. This Questionnaire was sent through a link of Google Form shared in the students' groups of Final Year to which 368 parents responded. The Pie Charts and Analysis of the survey results and the action taken are as follows:

उत्कृष्ट
बहुत अच्छा
अच्छा
संतोषजनक
खराब

Pie Charts

महाविद्यालय द्वारा प्रवेश प्रक्रिया में सहयोग 368 responses



Сору









33.4%



Parameter wise Analysis

Cooperation in the admission process by the college

34.0% Parents rated the level of cooperation by the college in the admission process as excellent.

29.0% Parents rated the level of cooperation in the admission process by the college as very good.

30.4% Parents rated the level of cooperation in the admission process by the college as good.

College Atmosphere

29.3%Parents rated the college atmosphere as excellent.

33.6%Parents rated the college atmosphere as very good.

30.6% Parents rated the college atmosphere as good.

Location of college in terms of commuting

29.3% Parents rated the location of the college as excellent in terms of commuting.

26.3%Parents rated the location of the college as very good in terms of commuting.

35.5% Parents rated the location of the college as good in terms of commuting.

8.1% Parents rated the location of the college as satisfactory from the point of view of commuting.

Safety in College

29.0%Parents rated the level of security in college as excellent.32.5% Parents rated the security level in college as very good.30.6% Parents said that the security level in college as good.

Discipline in College

29.8% Parents rated the level of discipline in the college as excellent.

32.8% Parents rated the level of discipline in the college as very good.

29.8% Parents rated the level of discipline in the college as good.

Regular Classes

31.4%Parents rated the level of regular classes in the college as excellent.

27.4%Parents rated the level of regular classes in the college as very good.

30.1% Parents rated the level of regular classes in the college as good.

8.4% Parents rated the level of regular classes in the college as satisfactory.

Quality of Teaching

35.2% Parents rated the quality of teaching in the college as excellent.

29.8% Parents rated the quality of teaching in the college as very good.

29.5% Parents rated the quality of teaching in the college as good.

Ease of contact with professors

29.0% Parents rated the level of ease of contact with professors in the college as excellent.

25.5% Parents rated the level of ease of contact with professors in the college as very good.

32%Parents rated the level of ease of contact with professors in the college as good.

10.8%Parents rated the level of ease of contact with the professors in the college as satisfactory

Helpful in Personality Development

27.9% Parents rated the level of assistance in personality development in the college as excellent.

27.9% Parents rated the level of assistance in personality development in the college as very good.

34.7% Parents rated the level of assistance in personality development in the college as good.

8.1% Parents rated the level of assistance in personality development in the college as satisfactory

Extracurricular Activities

33.6% Parents rated the level of extracurricular activities in the college as excellent.

29.8% Parents rated the level of extracurricular activities in the college as very good.

29.0% Parents rated the level of extracurricular activities in the college as good.

Examination System

35.2%Parents rated examination system in the college as excellent.

29.5% Parents rated examination system in the college as very good.

29.8% Parents rated examination system in the college as good.

Library Facility

31.4% Parents rated the library facilities in the college as excellent.33.6% Parents rated the library facilities in the college as very good.

24.9% Parents rated the library facilities in the college as good.

Other Facilities

28.2% Parents rated the level of other facilities in the college as excellent.

27.9% Parents rated the level of other facilities in the college as very good.

32.5% Parents rated the level of other facilities in the college as good.

9.5% Parents rated the level of other facilities in the college as satisfactory

Recommend this College to other people for their daughters' admission in this college

94.9% Parents responded that they will recommend this college to other people for the admission of their daughters

TROUBLESHOOTING





Govt. Girls' P.G. College, Ujjain A Centre for Excellence of GoMP "A" Graded by NAAC in 2 Cycles

Action Taken Reports on FEEDBACK

Internal Quality Assurance Cell



True intuitive expertise is learned from prolonged experience with good **FEEDBACK** on mistakes.

Daniel Kahneman

Action Taken Report

Feedback provides the teacher and learner with evidence about current knowledge and skill development. Understanding the learner's progress and level of achievement enables the teacher to make decisions about the next steps to plan in the learning program. It also enables the learner to reflect on their learning strategies, to confirm them or make changes to improve their learning.

Feedback from the teachers on the curriculum etc. is the most helpful as it emanates from both knowledge, experience and assessment.

Feedback from the Alumni has a distinct importance in the sense that they can reflect upon the curriculum, facilities and the institution as a whole in a more objective, transparent and experienced manner from the real world outside the college. The practical utility of the syllabus, the achievement of programme and course outcomes, the levels of physical support and academic support facilities and the worth of institution are better gauged in a retrospective way with better inputs of suggestions to act upon.

Feedback from the employers give the most useful inputs on the achievement of overall programme and course outcomes and the level of satisfaction with the students of the college can throw light on the areas to be addressed.

Feedback from parents is a mirror to the image and perception about the college in the society. They carry forward the message about the institute and their level of satisfaction with respect to their wards is most valuable. Their problems and suggestions require immediate action.

Formal evaluations, together with informal comments and consultations, are used to make improvements to our curriculum delivery and other provisions, and to provide encouragement to staff where appropriate.

Students' Feedback Action Taken Report 2017-18

Parameter	Percent Respondents	Scale	Action
Real life application of experiments	2	Poor	Teachers engaged in Science Stream practical sessions were asked to elaborate the Course outcomes in detail and explain the real life applications of the experiments.
Mentoring/ Personal Contact	5	Poor	All the teachers were asked to notify Chamber Consultation in the classes and in the Time Table. They were instructed to make the students aware about Psychology Department Counseling Cell NIDAAN. TGS Convener was told to strengthen TGs
Library Facilities	6	Poor	The Adhoc Library In Charge and the Library Committee were instructed to improve the Library Facilities including provision of books
Computer Facilities	3	Poor	The students not having computer in their curriculum were asked to visit Library for computer facilities

Students' Feedback Action Taken Report 2018-19 & 2019-20

Class	Parameter	Scale	Score	Action	Remark
	Relevance of	Average	17.5	Gave the feedback scores to the	Asked the teachers to identify
	Syllabus			teachers in Boards of Studies	certain topics and explain their
	- 114			for communication	practical utility to the students
	Real life	Average	17.5	Gave the feedback scores to the	Asked the teachers to explain the
	Application of			teachers in Boards of Studies	practical utility of some
B.A 1 ST	Experiments	4	22 5	for communication	experiments to the students
YEAR	Computer/IT facilities	Average	22.5	Asked the students to visit the library regularly for computer	BA students do not have any paper involving use of computer
I LAIX	lacinties			facilities	facilities so they do not have
				lacinties	knowledge about the Lab
	Social Activities	Average	40	The information,	The activities are conducted as co
				notices/circulars and	curricular and extension activities
				brochures are posted more	outside the premises of the
				extensively	college so the non- participants
					do not have knowledge about
					these
	NCC/NSS	Average	22.5	Asked the students to take	
	activities			membership of	The Non-members and students
				NSS, NCC, Red Cross and participate in the variety of	who do not participate
				activities conducted regularly	
				and continuously	
Class	Trouble	Scale	Score	Action	Remark
	Parameter				
D.C.					
B.Com Ist Year					
2018-					Students do not have any paper
2019	Computer	Average	26.44	Asked the students to visit the	involving use of college facilities
	Facilities			library regularly for computer	so they might not have visited
				facilities	computer lab
	Toilet		29.62	Purchased second Sanitary	The female washrooms were
	Facilities	Average		Vending Machine and	facing the problem of sanitary
				Incinerator under IDP, World	napkins disposal. The installation
				Bank Scheme	improved the situation.
B.Com				and installed them	
Ist Year					
2019- 2020					
2020					

	Regular Classes	Average	22.22	Informed them about the time table and motivated them to be regular	The students are either not regular and they are often married
M.A- I	Unit wise Distribution	Average	18.51	Gave the feedback scores to the teachers in Boards of Studies for communication	
& III Sem 2019- 2020	Real life Application of Experiments	Average	18.51	Gave the feedback scores to the teachers in Boards of Studies for communication	Asked the teachers to explain the practical utility of some experiments to the students and discuss Course Outcomes (COs) at length
	Library Facilities	Average	40.74	Asked the students to visit the library regularly. Informed them about the Departmental Libraries and Book Issue Facility	The Departments have libraries from where the books are issued and the students can sit in the department also to read.
	Computer/IT facilities	Average	25.92	Asked the students to visit the library regularly for computer facilities	PG students do not have any paper involving use of computer facilities so they do not have knowledge about the existing Lab
	NCC/NSS activities	Average	18.51	Asked the students to take membership of these activities and understand its importance in her life	The students are either not regular and they do not get acquainted with college life. usually are only interested in class
B.HSc - Ist year 2018- 2019	Curriculum	Average	16.66	Gave the feedback scores to the teachers in Boards of Studies for communication	
2017	Computer Facilities	Average	52.77	Asked the students to visit the library ICT regularly for computer facilities	students do not have any paper involving use of computer facilities so they do not have knowledge about the existing Lab
	Curriculum	Average	25.92	Gave the feedback scores to the teachers in Boards of Studies for communication	This is a faculty existing in the college in the whole of the district
DU	Teaching	Average	18.18	Gave the feedback scores to the teachers	
B.Hsc - Ist year 2019- 2020	Library Facilities	Average	22.72	Asked the students to visit the library Gave the feedback to the Library Committee	Students do not have any paper involving use of computer facilities so they do not have knowledge about the Lab

Action Taken

Teachers' Feedback

Being an affiliated Government college, the institution follows the Curriculum designed by Department of Higher Education, Govt. of Madhya Pradesh for UG Courses and Syllabi designed by affiliating Vikram University for PG and PhD programmes. The faculty members of the College participate in the process of Curriculum Designing and Planning on various levels as Chairperson/Members of Boards of Studies and Central Board of Studies. The reforms in syllabi from Semester to Annual System were an outcome of representation of college teachers in these academic bodies which brought about requisite changes in the curricula.

Action Taken

Parents Feedback

In the Parents Teacher Meet a very positive feedback was received from the parents. A few suggestions revolved around issuing of books for fifteen day term. This was resolved by discussing the matter of rotation of books, provision of re-issue in valid cases, reprographic facilities for important content in the library and focused timely consultation of the borrowed book.

Action Taken Report 2020-21

Students Feedback

Action Taken

This year being a COVID year, a substantial part of the session was conducted in an online mode still the responses on curriculum obtained were mostly positive. Very few average ratings on the issues of coverage of syllabus and online education facility can be accorded to the difficulty in participation of particular students in the online classes. However, as these were college-based issues about curriculum delivery they were communicated to the Departmental Heads.

Parents Feedback

Action Taken

Few parents mentioned problems of drinking water, library rules of issuing of limited books for limited time, transport facilities and online classes. As this year was a COVID year so the responses were collected under unusual circumstances and so the problems could have different dimensions. The number of water coolers with purifiers was increased. The library books are issued in rotation and the duration of a fortnight builds a positive pressure on the students to consult the book sincerely on time. However, if the book is returned beyond this period only the issue of next book is delayed and has no serious implications. EResources were extensively increased and shared with students. The college is centrally located with convenient connectivity to public transport system. There was no option other than taking Online classes during this year. However EContent was gradually enhanced by the teachers to share with the students to enable them to learn at their pace if they faced difficulty in attending the classes sometimes.

On the whole majority of the parents gave positive feedback to most of the parameters and were highly satisfied with the institution.

Teachers Feedback

Action Taken

The analysis of data shows that the teachers either strongly agree or agree with most of the parameters that are positive about the syllabus.

The few points of disagreement were noted and communicated to the teacher members of Board of Studies.

The Academic Counseling Cell and the departments were informed about designing some online curriculum delivery methods amidst the restricted atmosphere of offline classes and physical absence of the students.

It was suggested that the teachers use more of E Resources, NLIST, EBooks, NPTEL videos and suggest the same to the students and also develop E-content for the students in the current scenario.

Alumni Feedback

Action Taken

The alumni gave very good feedback on the curriculum and its delivery. Very few suggestions included about non-availability of book. The Librarian was informed about the same and she made multiple efforts for increasing the number of books and also the E-Resources considering the current scenario of COVID. The E-resource links were communicated to the students on WhatsApp groups.

Action Taken Report

2021-22

Students' Feedback 2021-22

Action Taken

All the parameters in the Questionnaire were rated between Excellent and Good. A small percentage of students responded to few parameters as Average.

Prior knowledge of Course Outcomes Session 2021-22 was struck by second wave of COVID for the significant portion of initial phase of online classes. Due to many losses of lives and livelihood many students could not attend several classes and possibly also the Webinars especially conducted to disseminate the Course Outcomes on YouTube. This response must have been an outcome of this problem.

Utility of syllabus in practical life

Being an affiliated college the syllabi acquired from HE Deptt. GoMP and University are in use and since this Questionnaire was administered on the Final Year students therefore Add On/Value Added/skill development courses were conducted to supplement this area of syllabus. The implementation of NEP 2020 from the First Year would probably act as a corrective action to this response.

Level of Interaction in Class

The online classes reduced level of interaction in class to some extent however the teachers were informed to be more interactive with the students who were active and responsive online in the class.

Library Facilities

The space of library did not allow much of physical distancing in the prevailing scenario so many a times some students must have been denied access to library in case of a higher footfall. The Librarian and her staff were instructed to circulate and popularize E-Resources actively.

Computer Facilities

Besides Computer Lab, the 20 computers in Library were not that generously available due to physical distancing protocol. It was a

temporary problem and few more computers have been purchased since then.

Drinking Water Facility

Two more Water Coolers with Aqua Guard have been added.

Teachers' Feedback 2021-22

Action Taken

Since the feedback collected by teachers was on the introduction of CBCS, Multidisciplinary education, Academic Freedom of multiple entry and exit points, Academic Bank of Credits, Vocational Courses, Projects/Internships/CDC there was not any action to be taken on our end as the system was being launched by the Madhya Pradesh Govt. and it was the very first year of introduction in UG First Year. The Policy implementation was in a very nascent stage and so the outcome was yet to be seen. The teachers mostly gave positive feedback and expressed that the outcome in some cases might be clear in the long run.

Employers' Feedback 2021-22

Action Taken

Since this feedback involves students who were employed earlier therefore the implementation of NEP and the courses like Personality Development, Vocational Courses and Projects/Internships might groom them better and make them job/employment ready. More workshops/webinars etc, were planned on PD etc.

Alumni Feedback 2020-21

Action Taken

All the alumni rated the curriculum, teaching learning and evaluation on the categories of Excellent, Very Good and Good. Therefore, no action was required on this section of respondents.